

## Crystal Martin - 6P1QCR <crystal.martin@gsa.gov>

## Fwd: Heat

1 message

**Thomas Yochim - 6P2CMEEC** <tom.yochim@gsa.gov>
To: Crystal Martin - 6P1QCR <crystal.martin@gsa.gov>

Tue, Aug 30, 2016 at 10:00 AM

Hi Crystal,

Here is one of the emails for the FOIA.

Thomas F. Yochim Senior Building Manager Office (314) 539-7316 Cell (6) (6) "We Strive for 5"

——— Forwarded message —

Subject: RE: Heat

To: Thomas Yochim - 6P2CMEEC <tom.yochim@gsa.gov>
Cc: Robert Wagenseller - 6PSE-C <robert.wagenseller@gsa.gov>

Tom,

I will look into this and get back to you.

Thanks.

**Bob Soto** 

**Operations Manager** 

Urban Services, Group, Inc

P. 904-449-2498

F. 404-315-9890

From: Thomas Yochim - 6P2CMEEC [mailto:tom.yochim@gsa.gov]

Sent: Tuesday, December 22, 2015 11:04 AM

To: Bob Soto

Cc: Robert Wagenseller - 6PSE-C

Subject: Heat

Good morning Bob,

I got into the BAS this morning and ended up shocked with what I was seeing. I have temperatures hitting 80 degrees in multiple areas in the building. These are areas with individual thermostats that should have been turned down over a year ago. We have had issues with tenants turning them up but that was addressed when Rick Grantham was still here. The fix was installing a bolt that the tenants could not get out.

I asked Robert about this. Specifically my question is why are we not following protocol yet again. Mo sits at the computer every morning and sees these temps and rather than send anyone up or go up himself to verify what the actual temps are and what the problem is. Instead he adjusts the setpoint to 80 degrees so the air doesn't kick on. So now I have almost 80 degrees in offices with no airflow.

This is killing the energy numbers. I asked Robert to give me an action plan by the end of today on how we are going to resolve this. I also asked him how we are going to address Mo. This is the second time in 2 weeks that he completely ignored protocol. This is not acceptable! The protocol has been in place for years.

Please advise how Urban plans to address this issue.

Thanks.

Thomas F. Yochim

Senior Building Manager

Office (314) 539-7316



"We Strive for 5"